

# WHERE SOLUTIONS



#### Services

Our number one priority is to give our customers the highest quality service. The outstanding nature of our service is the hallmark of our business. Listed below are a few areas we feel set us apart.



# Partnership

Synergy Pharmacy works hard to build relationships with staff and emphasize open communication. Our goal is to bring value to your facility and establish a long term partnership by listening to your needs and responding promptly with effective solutions. We don't want to be just another vendor, so we give our all to become a valued partner.

## **CREATE VALUE**

### **Managing Medical Costs**

- 1. Real time Drug Quotes: Understand the financial impact of each admission instantly.
- 2. Dedicated Billing Account Managers: Provides on-site training, monitors costs, answers questions, and assists you with understanding your bill.
- **3. Authorization Strategies:** Set customized price limits and notification methods.

#### **Clinical Services**

- 1. Safely reduce or eliminate the use of inappropriate medications.
- 2. Educate prescribers, nurses and family members on all the options.
- 3. Improve care and reduce overall cost of care.



## **Technology**

Synergy Pharmacy acquires the most advanced technology designed specifically for today's health care industry.

- ADHERENCE PACKAGING: Specialized packaging provides your facility enhanced accuracy, accountability, and efficiency. Parata PASS (Patient Adherence Strip System) gives your staff an easy way to manage medications with convenience, confidence, and control.
  - Simple and consistent med-pass.
  - Organize medications the way residents take them: By day and time of dose.
- 2. QUALITY CONTROL: By using a high-speed, high-accuracy verification inspection aid, Synergy Pharmacy efficiently and safely identifies the contents of each PASS Pack.
  - Scans each pouch for pill quantity, size, and shape.
  - Identifies pouches that need close attention from a pharmacist.
  - Saves an image of each PASS pack for future reference.



- 3. ELECTRONIC HEALTH RECORD INTEGRATION: Synergy Pharmacy has the technology tools needed to connect to your facility's electronic health record system.
  - Bidirectional communication with pharmacy in real time
  - Electronic refill requests
  - Elimination of monthly recaps





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